

# C A L G A R Y DROP-IN C E N T R E

## **Volunteer Code of Ethics**

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As a volunteer of the Calgary Drop-In Centre, I commit myself to fulfilling the following obligations to the best of my ability:

- I will regard the well-being of each person whom I serve as my primary professional obligation. This means applying the values of acceptance, self-determination, and individuality without being discriminatory on any grounds of race, ethnicity, language, religion, marital status, gender, sexual orientation, age, abilities, socioeconomic status, political affiliations or national ancestry.
- I will respect the intrinsic worth of each person whom I serve in my professional relationship with them. This means respecting client motivation, capacity, and opportunity for change at all times during the planned change process and use this knowledge appropriately to facilitate the attainment of intended outcomes.
- I will act in a conscientious, diligent, and efficient manner.
- I will perform the services and functions I undertake, on behalf of each person whom I serve, with compassion.
- I will fulfill my obligations and responsibilities with integrity. Possess and apply moral principles of truth, fair dealings, honesty, and sincerity.
- I will ensure that outside interests do not jeopardize my professional judgment. Outside interests should not affect the capacity or capability of the employee to do their work.
- I will protect and respect the confidentiality of all information acquired in the discharge of my responsibilities. Such information will only be disclosed under proper authorization within the agency or legal obligation outside the agency.
- I will respect that there is a zero-camera policy while volunteering around the guests of the DI and will not have my phone out in any space where clients of the DI may be around.

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## **Volunteer Program Participation – Waiver of Liability**

As a volunteer of the Calgary Drop-In Centre, I agree that the following is true and that I will be held responsible should any of the agreements be broken:

- I will respect everything outlined in the Volunteer Code of Ethics and uphold it to the best of my abilities.
- I can confirm that I or any volunteers under my purview are not covered under the DI's WCB coverage.
- The personal information that I have provided to the DI is accurate and correct to the best of my knowledge.
- Any loss or injury suffered by volunteers or to their property because of their participation in any activity or use of equipment or facilities during this activity, whether sponsored or unsponsored, formal or informal, or shared or alone, is my sole responsibility. The Calgary Drop-In Centre, its Board of Directors, and its staff will not be held liable for any such loss or damage our people or property.