

April 1, 2023 - March 31, 2024

REPORT TO COMMUNITY

C A L G A R Y
DROP-IN
C E N T R E

*Working with community to end
homelessness, one person at a time.*

**PATHWAYS
TO HOME**

The Calgary Drop-In Centre acknowledges that we are on Treaty 7 territory. Reconciliation is the responsibility for all. We respect the oral practices and cultures of the people of the Blackfoot Confederacy of Siksika, Piikani, and Kainai First Nations, the Îyâxe Nakoda of Chiniki, Bearspaw, and Goodstoney First Nations, the TsuuT'ina Nation and the people of Métis Nation of Alberta District 5 and 6, all of whom have been and continue to be strong stewards of these lands and efforts to enrich our communities. We commit to being a learning organization in efforts of reconciliation and decolonization.

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Building Pathways to Home



Message from the President & CEO

Every day we find the balance between providing care to those we serve in our emergency shelter and helping them secure housing.

At the Calgary Drop-In Centre (the DI), we are driven by our passion to help and guided by our new mission statement and 5-year strategic plan.

The work we do isn't easy and isn't for everyone. Which is why the first of our four strategic pillars in our new plan is to support our people. Whether you're a member of staff or a volunteer, we acknowledge that this is a very dynamic and challenging work environment and are committed to continually developing strategies to build and enhance resilience in our teams. Safety, professionalizing our work and providing a learning culture are top of mind as we champion our amazing team.

A key component of our strategy this coming year is Accreditation. By seeking certification for all programs and services, we're using the best in emerging practices and bringing even greater credibility to our work. Accreditation also means that continuous improvement is embedded into all we do.

Our other three priorities are to serve those who access the DI with the best in programs, to use our assets and resources wisely and to collaborate broadly. This is not work we do in isolation. I like to say that it takes a community to build community, for it truly does.

I'd like to thank all the members of our community – our staff and volunteers, our Board, the provincial government, our partners, donors and neighbours – for their incredible contributions to the achievements of the DI over the past year.

Here's to building even more pathways, together, so everyone can find their way home.

Sandra Clarkson

Sandra Clarkson,
President & CEO

Who We Are

At the Calgary Drop-In Centre, we welcome adults at risk of or experiencing homelessness. Working collaboratively with community partners, we offer a broad spectrum of care including emergency shelter, health & recovery programs, and housing options - all geared to help people find their way home.

Every person's story is as unique as the situation that brings them to our doors. For many, homelessness is the only option when affordable housing is out of reach, or income has been lost due to illness or having to flee an unsafe situation. Often, experiences of trauma, especially in early childhood, leave a lasting impact on a person's mental and physical health. Regardless of what led a person to the DI, our goal is to make their time with us as brief as possible.

Experiencing homelessness and lacking the basic necessities of life leads to disproportionately high rates of health issues, like substance use. As the drug crisis continues to escalate, we have added additional supports including a drug poisoning response program, detox and recovery transition programs, providing new pathways to treatment, recovery, and ultimately, housing.



Our Mission

Working with community to end homelessness, one person at a time.

Our Vision

A community where everyone can find their home.

Our Values



KINDNESS

We accept each person's uniqueness with compassion and empathy.



RESPECT

Our actions honour the rights, differences, and dignity of others.



WELLNESS

We promote, provide and support holistic wellbeing.



ACCOUNTABILITY

We operate with transparency and integrity in both our relationships and our commitments.



COMMUNITY

Through collaborative partnerships, we work together as a team, building inclusive communities.

Strategic Priorities

Pathways to Home – the next five years

Minimizing the impacts of homelessness by increasing access to, expanding the range of, and improving the outcomes of supports.

1 OUR PEOPLE

Protect our most valuable asset by improving workplace safety and wellness, and providing a culture of continuous learning.

2 PEOPLE ACCESSING THE DROP-IN

Those we serve are the focus of all we do. We will offer a broad range of programming for maximum impact.

3 ORGANIZATIONAL VITALITY

Use data-driven decision making, to make the most of our finances, buildings, technology and programs.

4 COLLABORATING WITH COMMUNITY

Lean into our respective strengths with partners, governments and donors. Advocate, remove bottlenecks and improve flow of service.

Shelter

Our emergency shelter offers a low-barrier, housing-focused approach to providing immediate refuge for adults who are at risk of or experiencing homelessness. We prioritize helping people find sustainable housing solutions, while offering a safe and supportive environment.

According to the latest Point-in-Time homeless count (September 27, 2022), 2,782 individuals in Calgary were experiencing homelessness. Apart from the humanitarian implications, this substantial number has financial repercussions for the city, leading to heightened pressure on social services, healthcare expenditures, and law enforcement resources.



Navigating through an affordability crisis

Front of mind and of public concern is the lack of affordable housing, food and utilities. We are all facing an affordability crisis that has worsened significantly since the start of the pandemic, placing immense strain on resources such as food banks and emergency shelters. While in the past, those experiencing hardship typically included individuals on fixed incomes or government assistance, it's evident that many others are now slipping through the cracks.

As costs continue to rise and income inequity widens, more people are at risk of experiencing homelessness than ever before. The increased demand for our services leads to limited resources and challenges in meeting the needs of those we serve. It also affects the availability of affordable housing options for individuals transitioning out of homelessness.

While well known for emergency shelter work, the goal of the DI is to help individuals find housing solutions for the longer term.

"It's a progressive approach to addressing homelessness by prioritizing permanent housing solutions over temporary fixes," says Kevin Webb, Director of Emergency Shelter and Housing.

"Our core work is housing, but we also help with what we call diversions – helping people find other supports, or get home, if home isn't Calgary. Due to circumstances, people can find themselves in the city and things don't work out as planned, leading to homelessness. We've helped folks get to India, Ireland and other places around the world, who had supports and housing back home, if only they could get there."

In extreme weather the community comes together to support, reduce barriers and provide safe shelter to those experiencing homelessness. The Coordinated Community Extreme Weather Response (CCEWR) is composed of local and provincial governments, service agencies and community organizations that work together to support people when cold weather hits. Last year, between November 1 and March 14, the city experienced 14 days below -20C and 4 days below -30C. In that time 2,296 unique individuals accessed six warming centres across the city.

(Calgary Homeless Foundation)



MEALS SERVED

2021-22	2022-23
512,236	552,600

2023-24

671,694

PEOPLE AVOIDED HOMELESSNESS BY EARLY INTERVENTIONS

2021-22	2022-23
121	232

2023-24

244



UNIQUE INDIVIDUALS ACCESSED OUR SERVICES

2021-22	2022-23
4,416	6,839

2023-24

8,731

AVERAGE SLEEPERS PER DAY

2021-22	2022-23
446	505

2023-24

634

Impact

We provided emergency shelter to 8,731 individuals, ensuring they had a safe place to stay during times of crisis.

By offering access to resources and support services, we helped 394 individuals secure stable housing and transition out of homelessness.

A further 244 people avoided homelessness, thanks to our early intervention supports.

We served 671,694 meals, addressing hunger and offering a sense of security, comfort and hope.

At the height of the cold snap in January, we provided shelter to 899 people who were seeking warmth and safety.

HEALTH APPOINTMENTS

2021-22	2022-23
29,176	44,099

2023-24
26,262

This decrease reflects our dedication to helping individuals access medical resources in the community, ultimately equipping them with the necessary skills to successfully transition into permanent housing.

DRUG POISONINGS RESPONDED TO

2021-22	2022-23
1,033	1,856

2023-24
2,213

DOSES OF NALOXONE

2021-22	2022-23
2,733	4,173

2023-24
4,706

Health & Recovery Services

Together with our many partners, Health & Recovery Services offers a range of medical care to address the physical and mental health needs of individuals experiencing homelessness. This may include episodic medical care services, preventative healthcare, vaccinations, screenings, treatment for acute and chronic conditions, mental health counseling, detox and recovery transition, and referrals to specialists or community resources.

Individuals experiencing homelessness encounter a myriad of health challenges stemming from inadequate access to healthcare, proper nutrition, and stable living conditions. This situation contributes to elevated rates of chronic illnesses, mental health disorders, and substance use among this population.



Meeting people where they are at

When unhoused individuals access the DI, they are focused on meeting urgent needs: a safe place to sleep, a meal, a shower.

As new guests are welcomed to the DI, they're introduced to services and invited to address any concerns they have.

"This can range from wanting to reduce substance use, to taking care of a health issue, or getting a pair of eyeglasses," says Danielle Szabo, Director of Health & Recovery Services at the DI.

"We always make sure it's up to the individual to tell us what they need, and then we make services available to them. At our walk-in health clinic, we have close to 2,000 interactions per month, assisting an average of 400 people."

In the past three years, we have witnessed a 114% surge in drug poisonings. In response to this critical issue and with support from the Ministry of Mental Health and Addiction, we implemented three new programs, one of which

involves having paramedics available on-site around the clock. This initiative has significantly decreased emergency calls to 911 by more than 90%, thereby alleviating the strain on an already overburdened community resource.

This inaugural year marked the launch of our transformative recovery-oriented system of care for mental health and addictions issues, and we have achieved remarkable success. Here are some inspiring testimonials from individuals who came to us to begin or continue their recovery journey.

"The support and guidance I got here has allowed me to make positive changes in my life, recovery and future."

"Being with others who are going through the same struggles reinforces sobriety and makes me want it that much more."

"My experience at the DI has inspired me to come back as a worker, so that I can help others just as I have been supported."



Impact

Last year, our on-site health clinic provided over 26,000 medical consultations, screenings and treatments to individuals experiencing homelessness.

409 people with substance use disorders were admitted to our withdrawal management program to safely detox and prepare for ongoing treatment and recovery.

Our recovery transition program helped 230 people transition from treatment back into their community or daily life, while maintaining their sobriety.

Our medical team responded to 2,213 drug poisonings in and around our building.

**NEW ADMISSIONS
WITHDRAWAL
MANAGEMENT**

2023-24

409

**REFERRALS TO
WITHDRAWAL
MANAGEMENT
FROM ELSEWHERE**

2023-24

113

**NEW ADMISSIONS
RECOVERY TRANSITION**

2023-24

230

**REFERRALS TO
RECOVERY TRANSITION
FROM ELSEWHERE**

2023-24

88

**REFERRALS TO
WITHDRAWAL
MANAGEMENT
FROM SHELTER**

2023-24

296

**REFERRALS
TO RECOVERY
TRANSITION
FROM SHELTER**

2023-24

142

Stronger together: we value our partners



The Alex Community Health Centre assigns a full-time family physician to the DI, allowing individuals to access walk-in doctor appointments five days a week. This ensures their medical needs are met, facilitates connections to community care, assists with income support and treatment applications, and offers prompt access to addiction medicine services.



Mint Health + Drugs offers the DI pharmacy support with clinical pharmacists on-site five days a week to help people access prescription medications and other pharmacy services. This includes Hepatitis C screening and treatment, case management, health promotion and education around medications and chronic disease, as well as assistance navigating income supports.



iGiftSight provides on-site optometry services, promoting eye health and restoring sight to guests of the DI.



CUPS Calgary offers the services of a clinical pharmacist and runs a regular liver clinic at the DI, providing Hepatitis C education, screening, treatment and case management.



Mahikan Medical Services is our contracted third-party service provider of paramedical staff to support the Dynamic Overdose Response program in shelter.



Mandel & Associates is our preferred service provider for psychological assessments.



The University of Calgary, through a pilot project with Campbell Labs, provides education for diabetes, screening, care, and follow up for vulnerable populations.



Alberta Health Services Adult Home Care provides us with a registered nurse to assist with assessment and home care planning for those who need this support.

We'd also like to recognize the work of our private occupational therapist and physiotherapist volunteers – Victoria (Tori) Martyn, OT & Jason Martyn, PT.

Housing

Our housing programs provide the support and resources to address the immediate needs of individuals experiencing homelessness, as well as the tools and assistance needed for those ready to attain long-term housing stability and independence. In addition to our programs in shelter, we own three residential buildings that offer a mix of market and subsidized housing options, and commercial lease space.

With Calgary's vacancy rate standing at only 1.4% and average monthly rents for one-bedroom apartments surpassing \$1,500, we are faced with a critical challenge in finding safe and stable housing for individuals experiencing homelessness. The scarcity of housing options is exacerbating the affordability crisis, driving rental prices beyond the financial reach of those without homes. This not only compounds the existing barriers for individuals seeking housing but also increases the risk of more people being pushed into homelessness.



Keeping hope alive in a housing crunch

For Kate Duggan, Senior Manager of Housing, the current state of available housing challenges the team every day – but they still see great outcomes.

Take the story of Dan.

A Calgarian in his 60s who fell into homelessness when his family circumstances changed, he was discovered by Calgary Police Service (CPS) living in a park, where he'd been for two years. He had no substance use or medical issues and was too proud to go to a shelter.

CPS connected Dan with the DI to get him the supports he needed to find a way to housing. Dan met with a diversion worker, who got him on social assistance programs and started the ball rolling for securing an apartment. Dan was able to get keys to his own place within a short time of his first contact with the DI.

"The CPS officer sent me a text saying this was the highlight of her career," says Kate. "To see this great outcome happen quickly and set Dan on a better path was very moving for everyone involved."

At the DI, we understand that offering support, opportunities, and instilling hope can empower individuals to envision a brighter future and strive towards it. Here is what some of those we assisted had to say when sharing their experiences.

"The DI gave me a worker who talked to the landlords for me. This helped me feel less worried."

"Since I found a steady home, I sleep so much better and feel calmer and more productive throughout the day."

"They helped me apply for income and housing supports, gave me rental listings and even offered tips on how to present myself at landlord meetings."

"My overall outlook has changed as I can now plan my meals, bath and bedtime. I have privacy and no longer worry about theft of my belongings."

Impact

Last year, our housing programs connected almost 400 people with safe and stable housing, helping them regain their independence and rebuild their lives.

By providing early interventions and support services to individuals at risk of homelessness, we have successfully prevented over 240 people from falling into homelessness last year alone.

PEOPLE HOUSED

2021-22	2022-23
358	553

2023-24
394

HOUSING OUTCOMES SINCE 2017

2,524

RATE OF PEOPLE RETURNING TO SHELTER

2021-22	2022-23
3.78%	4.19%

2023-24
4.8%



Are you a landlord in Calgary? Renting to formerly unhoused individuals can be a win-win situation for landlords, tenants, and the community, providing stable housing and a sense of belonging to individuals in need, while offering financial and social benefits to landlords.

CONTACT
*landlords@thedi.ca to
find out how we can
work together*

Free Goods Program

DONATE

Give your items a second life! Deliver to our Donation Centre at 3640 11A Street NE



ITEMS DISTRIBUTED

2021-22	2022-23
191,091	275,069

2023-24
719,838

According to the latest City of Calgary's housing needs assessment, at least 84,600 households cannot afford their housing. This presents a significant challenge in meeting basic needs, having shelter and a sense of dignity and well-being. In the past three years, the need for our Free Goods Program has increased significantly from helping 7,191 individuals to now supporting 18,632 in accessing essential items to meet their basic needs.

PEOPLE SERVED

2021-22	2022-23
7,191	10,846

2023-24

18,632

Impact

The cost for basic necessities in Calgary is now the highest in Canada, according to Statistic Canada's market basket measure.

According to the Consumer Price Index, Alberta's rising cost of living has touched every part of life. Since 2019, the cost of shelter has increased by 26%, furniture by 23%, and food by 26%.

Connecting generosity with meaningful impact

The Free Goods Program at the Calgary Drop-In Centre is committed to redistributing new and gently used furniture, home goods, electronics, clothing, hygiene products, and non-perishable food items. These essential items are provided free of charge to families and individuals in need.

In the past year, we supported over 18,000 Calgarians, including those without stable housing, individuals transitioning out of homelessness, and newcomers to our city, such as immigrants and refugees, men, women and children seeking stability, adults and seniors escaping challenging situations, indigenous community members, and individuals rebuilding their lives after experiencing setbacks.

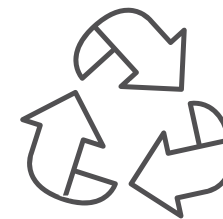
Through our community partnerships, we are addressing poverty, reducing waste, and providing dignity, stability, and hope to those in need.

Our network includes over 140 agencies and outreach groups. Together, we distributed nearly 720,000 items last year, delivering crucial necessities to those who need them most, while diverting tens of thousands of items from landfills.

As a vital distribution hub, we benefit from a supportive community of like-minded organizations.

“Other agencies can order from us to access the items they need for the people they serve, amplifying the impact of Free Goods throughout the community,” says Ryan O’Neill, Program Manager.

Every supporter of the Free Goods Program helps promote our message of reuse across the city and contributes to building a sustainable network. Our ultimate goal is to help our most vulnerable community members create brighter and better futures for themselves.



When you donate to our Free Goods Program, you are not only giving a second life to your donations, but also ensuring that items which cannot be given directly to others are recycled through partnerships with recycling companies. This sustainable approach supports environmental efforts and generates income for our program, while providing valuable resources to the community.

If you're passionate about making a difference and giving items a new lease on life, join us. Together, we can reduce the impacts of poverty, protect the environment, and build a better community for all.



Add heart to our community

At the DI, volunteers and practicum students play a vital role in supporting and enhancing every aspect of our day-to-day work.

But even more than that, volunteers help those who are experiencing homelessness feel seen, supported and cared for.

“What volunteers bring to our guests is the sense that they matter, and that there’s hope,” says Colin Newman, Coordinator Community Engagement.

That human connection comes with every kind word, every smile, every hot meal served. And while the COVID pandemic greatly affected volunteer numbers, the DI is now experiencing a surge in volunteer interest and popularity, leading to numerous benefits.

“It’s very satisfying to serve those who are in no position to pay you back,” volunteer.

“The DI has provided opportunity for myself and my co-workers to share and grow together, as we try to help vulnerable people in some small way,” volunteer.

Volunteering also includes public events such as the Lilac Festival, where the goal is to be a presence in the community and educate Calgarians on the DI’s work.



Impact

Last year, DI volunteers gave almost 54,000 hours of their valuable time – that’s the equivalent of 25 full-time positions!

Through partnerships with 18 post-secondary institutions, our practicum students offer so much more than additional support. They bring fresh perspectives that enhance our services and foster innovation in addressing homelessness.

TOTAL VOLUNTEER HOURS

2022-23
42,352

2023-24
53,991

PRACTICUM STUDENT HOURS

2022-23
9,642

2023-24
7,766

Volunteers

Volunteers and practicum students play a vital role in supporting our work, providing essential services that make a meaningful impact on the lives of individuals experiencing homelessness and other vulnerable Calgarians. From helping with front line work in the kitchen or dining hall, to sorting items and stocking the showroom at our Donation Centre, there are countless opportunities to become a DI-fference maker.

CONTACT
volunteer@thedi.ca to
get involved today!

Diversity, Equity & Inclusion

In an organization like the DI, where we serve a diverse array of people every day, it might seem that conversations around diversity, equity and inclusion are unnecessary. After all, kindness and compassion are embedded in every interaction.

But opening up those conversations, acknowledging our biases and examining everything from hiring practices to board diversity, further strengthens our ability to serve people with compassion.

Anda Fabrig is the DI's Diversity, Equity and Inclusion Specialist. Facilitating conversations, updating policies and making space for greater shelter diversity are all part of Anda's ongoing work. The Calgary Drop-In Centre has been on a DE&I Journey since 2021. As part of our work towards Accreditation and equitable and inclusive practice, we have made strides in hiring and creating roles centred on Indigenous care and community, partnered with local organizations to provide training and cultural competency, and have created a three-module series on Indigenous Awareness and Canadian History.

The agency engages our staff and guests year-round to bring attention to important days of recognition such as National Truth and Reconciliation Day and National Missing and Murdered Indigenous Women, Girls, and Two-spirit People, through events and other opportunities. Our agency's Indigenous Case Managers also help support our guests with cultural specific programming including weekly smudges.

Our DE&I Committee is a dedicated group of staff that fosters an inclusive environment for all. Comprising compassionate individuals from across the agency, the committee works to ensure the DI reflects the rich tapestry of backgrounds and perspectives within our community.

"The work I'm most proud of is raising awareness of the beauty in our diversity - embracing and celebrating our individual differences towards a more inclusive organization," Themba, DE&I Committee



"The diversity among our staff is so beautiful. Despite having very different identities, we work together, embrace our differences and use them to create connections with those we serve and with each other."

***Anda Fabrig,
Diversity, Equity and Inclusion Specialist***

Our Supporters

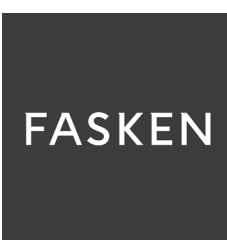
Thank you to each and every one of our incredible donors - without your support, our work wouldn't be possible. Just as those we serve are unique, so are our donors, and we're excited to share some of their inspiring stories. We are incredibly grateful for the unwavering support of our generous donors and dedicated partners who have stood by our side. Your contributions and collaboration have made a significant impact on the lives of so many. Thank you for being a beacon of hope and compassion and for making a profound difference in our community."



Dr. Shannon Grant

Monthly Donor

Our monthly donors, known as members of The Ripple Effect Collective, are essential to our mission. Dr. Shannon Grant, the Calgary Drop-In Centre's Medical Director, plays a crucial role in helping vulnerable Calgarians access medical care while staying at our emergency shelter. Witnessing firsthand that every person's journey out of homelessness is unique, she committed to donating every month. Members of The Ripple Effect Collective directly support our growing needs by providing meals, programs, support, and basic necessities to Calgary's most vulnerable. Thank you for your unwavering dedication and compassion.



Fasken

Meals Sponsor

The Calgary Drop-In Centre provides breakfast, lunch, and dinner to over 750 Calgarians every single day, making support for our meals program critical. Since 2013, Fasken has been a dedicated supporter, ensuring everyone has access to a nutritious meal. They understand that when basic needs are met, individuals can focus on their recovery and begin their journey out of homelessness. Not only does Fasken generously donate, but their team also volunteers their time to serve meals, witnessing firsthand the impact of their support.

We rely on our meals donors and volunteers daily to ensure everyone enjoys delicious and nutritious meals. Thank you, Fasken, for your steadfast commitment!



ATB Financial

Free Goods Program Donor

Numerous corporate groups support the well-being of our community members, and the DI is extremely thankful for their contributions. We are particularly grateful to ATB Financial for their commitment to uplifting the legacies and livelihoods of individuals and families through robust community investments. Their support of our Free Goods Program has enabled us to provide basic necessities and household items to over 18,000 people. Partnerships like these are essential in enabling us to deliver life-changing programs like Free Goods.



A Dollar A Day Foundation

Foundation Partner

Every dollar makes a difference. The Dollar A Day Foundation has a clear and impactful mission: to provide essential funding for frontline mental health and addictions programs across Canada. The Calgary Drop-In Centre is incredibly grateful to be one of the charities supported by this foundation through their partnership with the Tim Hortons Smile Cookie Campaign. These partnerships not only generate significant funds to fuel our work, but they also foster a strong sense of community by harnessing the reach of local Tim Hortons locations.

Creating ripples of kindness through Smile Cookies is a powerful way to bring people together. Thank you, A Dollar A Day Foundation, for your invaluable support.



Orange Brunch: A Celebration of Community Support and Gratitude

Our annual Orange Brunch event is a heartfelt expression of gratitude towards our incredible supporters, whose contributions have been the cornerstone of our work throughout the past year. Each year, we encourage staff across the organization to nominate community members for our Orange Brunch Values Awards, recognizing their exceptional dedication and commitment.

Orange Brunch serves as a special occasion to celebrate the spirit of community, acknowledge generous Calgarians, and recognize those who go above and beyond in their commitment to our mission. It is a testament to the power of collaboration and unity in creating positive change and making a difference in the lives of those we serve.

Thank you to all our supporters for being a vital part of our journey towards a brighter future.

Last year's Values Awards winners were:

INDIVIDUAL CATEGORY

Respect: *Jim Enarson*

Kindness: *Beverly Ross*

Accountability: *Marcus Threndyle*

Wellness: *Philippe Moquin*

Community: *Michelle Badyk*

Newcomer: *Wynn Runka*

Legacy: *Brenda Smith*

GROUP CATEGORY

Respect: *Vandegriend Family Project*

Kindness: *HRJ Consulting Ltd.*

Accountability: *Convergint*

Wellness: *TAQA North Ltd.*

Community: *Benevity*

Newcomer: *Heartland Generation*

Legacy: *Harold Milavsky Family*

Creating a ripple effect of impact

We deeply value the contributions of our community partners whose support enables us to continue our mission of providing essential services and assistance to those in need. Together, we're ending homelessness one person at a time.



Financial Summary



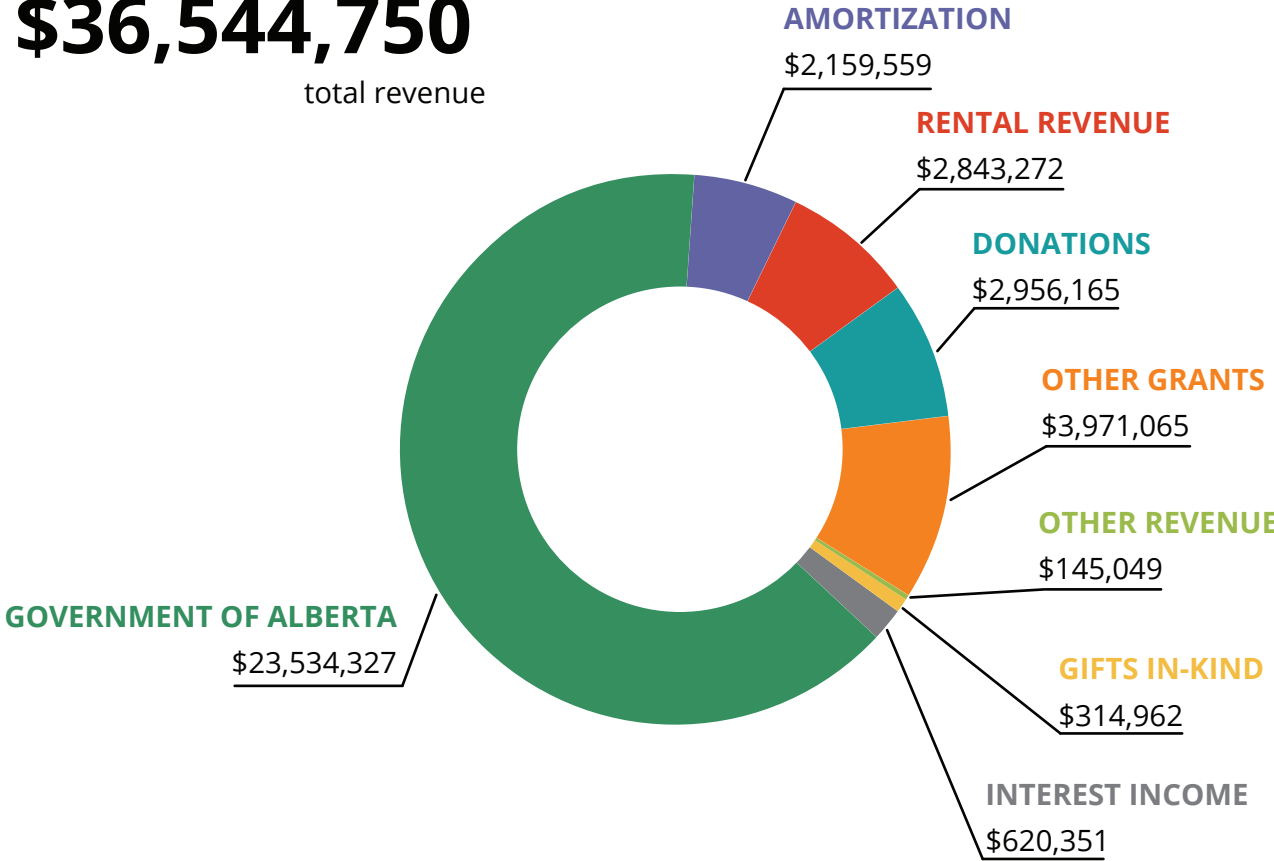
The Society has ended off the financial year 2023-2024 in a strong position with positive increases in our cash balance, operating cash flows, and net position. This is a result of excellent work by the Society to secure new contracts to fund several programs, and strong expense management despite the hyper inflationary environment we continue to operate in. While the rising cost of living and housing affordability crisis and their impact on the Society should be closely monitored, I am reassured through the significant effort by management and the safeguards and processes in place that the Society remains financially strong and viable.

I would like to compliment management for all of the work to not only manage the finances of the Society, but to continue to strive to improve processes and add value to the organization. Finally, this being my first fiscal year as Treasurer, I also want to thank my fellow Board members for their cooperation and for allowing me the privilege to be a part of an organization that truly changes lives in our community.

Sydney Frazer,
Treasurer

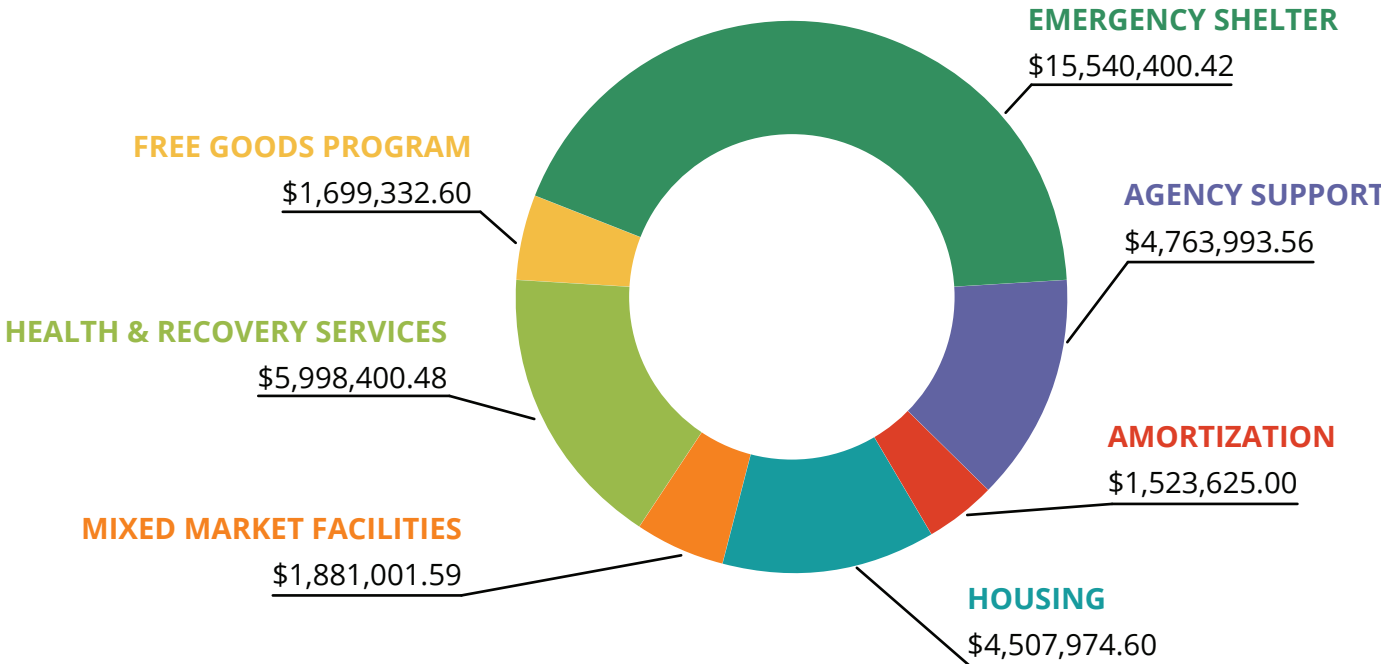
\$36,544,750

total revenue



\$35,914,728.24

total expenses



Board of Directors

Introducing the esteemed members of our Board of Directors – a group of visionary leaders who guide our organization with wisdom, expertise, and a shared commitment to our community’s well-being. Their dedication and passion are the driving force behind our collective impact.

We would like to thank the following community champions for their work last year.

Mirela Hiti
Chair

Colan Kee
Vice Chair

Duane Alexander
Secretary

Sydney Frazer
Treasurer

Graham Richardson
Past Chair

Catherine Hamill
Director

Aman Bagga
Director

Thomas Hansen
Director

Ayesha Khory
Director

Chris Montgomery
Director

Mark Neufeld
Director

Alisha Visanji
Director

Lawrence Rice
Director

Kyle Russell
Director



"As Board Chair, I believe that supporting the work the DI is doing is not just a moral imperative, but a reflection of our shared humanity."

Mirela Hiti, Board Chair

Our People

Meet the passionate individuals who make up our dedicated team - a diverse group of professionals committed to serving and supporting our community. Discover the people behind the work and delve into their diverse backgrounds, expertise, and shared passion by connecting with us on social media @calgarydropin.



We celebrate and recognize the commitment and dedication of staff who make a difference every day. We are better together.



It takes a community
to build community.

JOIN US NOW!

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